

FAQs for Shepherd's Hut Hire

What is the minimum hire period?

There is a minimum 2 days hire.

What's included in the rental price?

The basic price includes rental of the Shepherd's Hut, fully furnished, cooking facilities, Continental breakfast complimentary on the first day, separate composting toilet, separate shower.

The Shepherd's Rest is suitable for 2 adults and includes the following facilities:

Log burning stove (initial logs & firelighters for stove included, additional supplies available for a small charge)

Belfast sink with hot and cold water

Mini Oven with grill & dual hob

Fridge

Kettle

Tea & Coffee making facilities including fresh brew Coffee Machine

Denby Crockery

Cutlery / Utensils / Pans

Oven Gloves

Tea towels & dishwashing equipment

Digital Radio

TV with inbuilt DVD player

Hairdryer

Double Bed with luxurious bedding

Comfy Duvet & Pillows appropriate to the season

Sumptuous sofa

Bath towels

Outdoor seating area with table and chairs

Handmade wicker picnic hamper and picnic rug

BBQ with tools

What is the daily charge for basic hire & What are the months for peak and low season?

Minimum 2 days hire

Peak Season	April, May, June, July, August, September	£120 per day
Low Season	January, February, March, October, November, December	£100 per day

What are the Check In/Out times?

Check In 4pm

Check Out 11am (late check out may be available upon request)

Can you organise extras for Birthdays/Honeymoons?

Yes, we would be delighted to organise extras like cakes, sparkling wines, flowers etc. Please [contact us](#) with your ideas and we will endeavour to make your stay with us as special and memorable as possible.

Can you get a Hot Tub on hire?

We are looking into local hire of hot tubs, please [contact us](#) if you wish for us to make an enquiry for you.

Can I get Home Delivery of provisions to the hut?

Yes, Sainsburys home delivery will deliver to Counting Sheep Campers. Please [contact us](#) for more details.

How do I make a booking?

You can book using our [Booking & Availability](#) section on the website. Check which dates suit you and complete the Booking Form. Feel free to contact us on 07564 655444 if you would rather organise your holiday by phone. Please leave a message if we are unable to take your call – we will ring you back. Or you can contact us by email: info@countingsheepcampers.com. A reservation is only confirmed once we have received your Booking Form and deposit.

How do I pay?

25% deposit of your total holiday cost (inc. optional extras) to be paid when reservation has been agreed.

75% remainder of your total holiday cost to be paid prior to 6 weeks before start of holiday.

If your booking request is received less than 6 weeks before start of holiday, 100% of your holiday cost is payable upon the reservation being agreed.

All costs are subject to 3% credit/debit card handling fee.

What is the Cancellations policy?

If you need to cancel more than 6 weeks before the start of your holiday, we will refund your 25% booking deposit, excluding 3% credit/debit card fee.

If you cancel between 6 weeks and 2 weeks prior to the start of your holiday, you will be charged 50% of the total cost of your holiday.

If you cancel less than 2 weeks before the start of your holiday, up to “No Show”, you will be charged for the full 100% cost of the holiday.

Security Deposit

Pre-authorisation on a credit card or deposit to the value of **£100** will be taken/approved upon arrival.

At the end of the hire, and once the Shepherd's Hut has been found to be in a satisfactory/damage-free condition, we will cancel the pre-authorisation or return the deposit after 7 days.

Additional charges may be made for excess cleaning of the Shepherd's Hut e.g. smoking inside the Hut, soiling of furniture, sand, toilet/shower being unclean.

Do you have bikes to hire?

Sorry, we do not hire bikes although Wilson's Cycles in nearby Berwick-upon-Tweed rent bikes, tel 01289 331476.

How many people can be accommodated?

The Shepherd's Rest accommodates 2 adults.

Is there any heating?

Yes, there is a wood burning stove in the hut which keeps it toasty if the weather is cooler. We will provide logs and firelighters to get you started, extra are available at a small charge upon request. The hut is well insulated so you can happily hire in the colder months and stay cosy!

What are the cooking and kitchen facilities?

There is a mini oven with grill and dual hob, fridge, Belfast sink with hot and cold water, crockery, cutlery, pans, glasses, kettle, fresh coffee machine. Washing up equipment, utensils, tea towels. Outside, there is a BBQ with tools for al fresco dining.

What are the toilet and shower facilities like?

There are two separate buildings nearby to the hut. “Bubbles Up” has a shower and room to get changed, plus a hand-washing sink with hot and cold water. “Bottoms Up” has a composting toilet and a hand-washing sink with hot and cold water. Both are stylish and private. We make sure these are kept in a pristine condition.

Can I bring my pets?

Sorry we cannot accept pets.

Can I smoke in the hut?

Sorry we do not allow smoking inside our huts. An Additional cleaning charge of £100 will be applied if this is not adhered to.

What is the area like?

Check out our [About Us](#) and [Out & About](#) pages for more information. Counting Sheep Campers is based on our small farm, so you can wake up to birds calling and watch the sheep, pigs, ponies and hens from your own private garden.